Call ahead to verify hours, pre-register and to ensure that we accept your insurance.

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Phone: 716-898-HOPE

Site	Services	Address	Phone	Open Access
				Hours
ECMC Help Center	Mental Health	462 Grider Street	898-HOPE (4673)	Call for Hours
Outpatient Behavioral	Mental Health &	1285 Main	716-898-1676	Monday-
Health Center	Substance Use	Street, Buffalo		Friday:
	Disorder	14209		8 am to 11am
ECMC Adult, Child and	Mental Health	462 Grider	716-898-3255	By
Family Clinic		Street, Buffalo		appointment
		14215		only
ECMC Navigate	New Onset Psychosis	462 Grider	716-898-3255	By
Program	within the last two	Street, Buffalo		appointment
	years (14-30 year	14215		only
	olds)			
ECMC MAP Clinic	Adult & Child	462 Grider	716-898-4245	By
	Medication	Street, Buffalo		appointment
	Assistance Program	14215		only
ECMC Partial Hospital	Mental Health	462 Grider	716-898-5569	By
Program		Street, Buffalo		appointment
		14215		only



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Central Intake: 716-816-2218

Site	Services	Address	Open Access Hours
Butler Clinic	Mental Health	400 Forest Ave. Building 51, Buffalo 14213	Monday: 10am-12pm
Zoar Valley Clinic	Mental Health	49 South Water Street, Gowanda NY 14070	Monday: 12:30pm- 2:30pm
Miller Broadway Clinic	Mental Health	1384 Broadway, Buffalo 14212	Monday: 7:30am-9am

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Central Intake: 716-895-1033 Fax: 716-895-1544

Site	Services	Address	Open Access Hours
Monsignor Carr Clinic	Adult, Child &	76 W. Humboldt Parkway,	Mental Health: Mon 5-
_	Adolescent Mental	Buffalo 14214	6:30; Tues 12-1:30;
	Health; Adult &		Wed-Fri 10-12;
	Adolescent Substance		Substance Use
	Use Disorder		Disorder: Mon &
			Thurs. 10-11:30; Tues-
			Wed 12:30-2:30
Monsignor Carr Clinic	Mental Health	20 Rich Street, Buffalo	Mon-Thurs: 1pm-3pm
		14211	
Monsignor Carr	Mental Health	3719 Union Road,	By appointment only
Satellite Clinic		Cheektowaga 14225	
Monsignor Carr	Mental Health	3370 Delaware Avenue,	By appointment only
Satellite Clinic		Kenmore 14217	
Monsignor Carr	Child & Adolescent	620 Tronolone Place,	Tues-Thurs: 9:30am-
Children's Clinic	Mental Health	Niagara Falls 14301	9:45am
Monsignor Carr	Child & Adolescent	1465 Payne Avenue, North	Tues-Wed: 9am-11am
Children's Clinic	Mental Health	Tonawanda, 14120	
Monsignor Carr	Child & Adolescent	300 Bewley Building,	Mon-Thurs: 9am-
Children's Clinic	Mental Health	Market at Main, Lockport	9:30am
		14094	



Phone: 716-842-2750 Fax: 716-842-0668 Email: intake@cfsbny.org

Site	Services	Address	Open Access Hours
Buffalo	Individual and Family	330 Delaware Ave, Buffalo 14202	Tuesdays: 10am-2pm
	Counseling		
Cheektowaga	Individual and Family	3901 Genesee Street Suite 110,	By appointment only
	Counseling	Cheektowaga 14225	

Call ahead to verify hours, pre-register and to ensure that we accept your insurance.

Only sites with Open Access appointments are included. Please call if you are interested in a another location.



Admissions Team Phone: 716-831-1800 Fax: 716-418-8420

Site	Services	Address	Open Access Hours Population-Service
Bailey LaSalle Recovery	Adults-Mental Health and	3297 Bailey Ave,	Tuesday 9am to
Center	Substance Use Disorder	Buffalo 14215	10:45am
			Thursday 1:30pm to
			3:15pm
			Adults-Mental
			Health Only
Boulevard Recovery	Adults-Mental Health and	1370 Niagara Falls	Mondays: 10:30am to
Center	Substance Use	Blvd, Tonawanda	12:30pm
	Adolescents- Substance Use	14150	Wednesdays: 1:30pm
	Disorder		to 3:30pm
			Adult-Mental
			Health Only
Hertel Elmwood	Adults-Mental Health &	699 Hertel Ave, Ste	Mondays: 9:30am-
Recovery Center	Substance Use Disorder	350, Buffalo 14207	11:30am
	Adolescents- SA		Adult-Mental
			Health Only

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Central Intake: 716-884-0888 Fax: 716-842-4069

Site	Services	Address	Open Access Hours
Abbott Corners	Adult & Adolescent Mental	3176 Abbott Rd,	Monday-Thursday: 1pm-
	Health and Substance Use	Orchard Park 14217	4pm
	Disorder		Friday: 9am-12pm
Delaware Park	Adult & Adolescent Mental	95 W. Humboldt,	Monday-Thursday: 9am-
Community	Health	Buffalo 14214	12pm (Medicaid/Medicaid
Counseling @			Managed Care Only)
Medaille			Medicaid and all other
			insurances:
			Monday: 1pm-4pm
			Tuesday: 1pm-4pm
			Wednesday: 1pm-4pm
			Thursday: 10am-1pm
Franklin Counseling	Adult Mental Health &	254 Franklin St, Buffalo	Monday-Thursday: 1pm-
	Substance Use Disorder	14202	4pm
			Friday: 9am-12pm
Health Mall	Adult Mental Health	1500 Broadway, Buffalo	Monday-Thursday: 1pm-
Counseling		14212	4pm
			Friday: 9am-12pm
Linwood	Adult Mental Health	625 Linwood Ave,	Monday-Thursday: 1pm-
Community		Buffalo 14209	4pm
Services			Friday: 9am-12pm
Lower West Side	Adult Mental Health &	951 Niagara St, Buffalo	Monday through
Counseling	Substance Use Disorder	14213	Thursday: 1pm-4pm
			Friday: 9am-12pm
North Collins	Adult & Adolescent Mental	2107 Spruce St, North	Mondays: 1-3pm
	Health & Substance Use	Collins 14211	Tuesday, Wednesday &
	Disorder		Thursday: 1pm-4pm
			Friday 9am-11am

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Central Intake: 716-884-0888 Fax: 716-842-4069

Site	Services	Address	Open Access Hours
The EPIC Building	Adolescent Mental Health	1000 Main Street,	Tuesday: 8:30am-11:30am
	Counseling	Buffalo 14202	Wednesday: 1pm -4pm
			Thursday: 11:00am-
			2:00pm
West Side Branch	Adolescent Mental Health	430 Niagara Street,	Monday: 8:30am-11:30am
	Counseling	Buffalo 14201	Tuesday: 12:30pm-3:00pm
University Branch	Adolescent Mental Health	3350 Main Street,	N/A
	Counseling	Buffalo 14214	
Hamburg Branch	Adolescent Mental Health	140 Pine Street,	Wednesdays: 11am -2pm
	Counseling	Hamburg 14075	

Call ahead to verify hours, pre-register and to ensure that we accept your insurance.

Only sites with Open Access appointments are included. Please call if you are interested in a another location.



Admissions Team: 716-895-6701 x4068

Site	Services	Address	Open Access Hours
Buffalo	Adult Mental	1131 Broadway,	Everyday: 2pm-3pm
	Health	Buffalo 14212	
Buffalo	Child Mental Health	1500 Broadway,	Monday & Thursday: 11am-
		Buffalo 14212	1pm



Central Intake: 716-539-5500 Fax: 716-662-0019

Site	Services	Address	Open Access Hours
Cites Conten	A dult Mantal Haalth	1280 Main Streat Duffels	110015
City Center	Adult Mental Health	1280 Main Street, Buffalo	Monday-Friday:
Counseling Center		14209	9am-11am
South Buffalo	Adult & Child Mental	2040 Seneca St, Buffalo	Monday-Friday:
Counseling Center	Health & Substance Use	14210	9am-11am
	Disorder		
South Towns	Adult & Child Mental	326 Orchard Park Rd, West	Monday-Friday:
Counseling Center	Health & Substance Use	Seneca 14224	9am-11am
	Disorder		
Springville	Adult & Child Mental	27 Franklin St, Springville	Monday-Friday:
Counseling Center	Health & Substance Use	14141	9am-11am
_	Disorder		
Wyoming County	Adult & Child Mental	34 North Main Street,	Monday-Friday:
Counseling Center	Health & Substance Use	Warsaw 14569	9am-11am
	Disorder		

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